

EvoCare Ltd

# Somerset Villa

## Inspection report

19 Austin Street  
Hunstanton  
Norfolk  
PE36 6AJ

Tel: 01485533081

Website: [www.somersetvillacarehome.co.uk](http://www.somersetvillacarehome.co.uk)

Date of inspection visit:  
16 February 2021

Date of publication:  
22 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Somerset Villa provides accommodation, support and care for up to 16 older people, some of whom are living with dementia. People in care homes receive accommodation and personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. At the time of our inspection 9 people were using the service.

We found the following examples of good practice:

Visitors to the service received a temperature check on arrival and completed a Lateral Flow Test (LFT) prior to entering the building. Visitors were encouraged to wait in the car park until their result is identified. This reduced the risk of cross infection between the visitors and those supported within the service.

Where an individual had received a positive test result for COVID-19, the service had taken appropriate action and contacted the required professional bodies. A care plan and risk assessment had been implemented to maintain the individual and others safety. Clear signage had been placed on the door of the individual's bedroom to identify them as positive in a respectful manner. To ensure the correct precautions were taken before staff supported this individual.

Staff were observed wearing the required PPE for the task they were completing. Staff were donning and doffing their PPE in line with current government guidelines and remaining socially distanced wherever possible.

Cleaning schedules evidenced regular cleaning had been taking place within the service. This included touch points being cleaned numerous times a day to further reduce the risk of contamination. The service appeared clean on the day of the visit.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Somerset Villa

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

The current COVID-19 policy implemented at the service was outdated and did not include the most up to date guidance and information. This included vaccinations being available and regular testing being in place for staff and those they cared for. Despite this staff and those they cared for confirmed testing was taking place and the majority had received a vaccination.

We have also signposted the provider to resources to develop their approach.