

Little Oldway Ltd

Little Oldway

Inspection report

Oldway Road
Paignton
Devon
TQ3 2TD

Tel: 01803527156

Date of inspection visit:
07 February 2022

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03 March 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Little Oldway is a residential care home that was providing personal and nursing care to 26 people aged 65 and over at the time of the inspection.

We found the following examples of good practice.

The provider ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the service.

Prior to the inspection we received concerns in relation to the correct use of personal protective equipment (PPE). During the inspection we observed staff wearing appropriate PPE when supporting people and staff understood the requirement to wear PPE and had been trained on how to use it. People and their relatives confirmed staff always wore PPE correctly.

Comprehensive checks were in place for visitors to the service which included lateral flow testing and screening for symptoms of or exposure to COVID-19.

Staff and people using the service all undertook a regular programme of testing to keep everyone safe and free from infection.

There were sufficient staff employed in the service to meet people's needs. The provider had systems in place to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Little Oldway

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People who were able to, told us they had visits from their families. Relatives confirmed that the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.