

## Devaglade Limited Aaron View Care Home

#### **Inspection report**

285 Lane End Chapeltown Sheffield South Yorkshire S35 3UH Date of inspection visit: 22 April 2021

Date of publication: 12 May 2021

Tel: 01142869753 Website: www.superiorcarehomes.com

Ratings

### Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Aaron View Care Home is registered to provide accommodation and care for up to 30 older people. At the time of our inspection there were 15 people living in the home.

We found the following examples of good practice.

The home had systems in place to support relatives to visit their family members, minimising the risk of infection. Relatives and friends were encouraged to keep in contact with their loved ones through telephone or video calls. The service had a pod situated at the front entrance for outdoor visits and this was heated in colder weather. There was a dedicated room for indoor visits, and in exceptional circumstances, the service facilitated visits to people's own room. The service had risk assessed access routes into the home, so as much as feasibly possible, visitors did not enter shared living spaces.

We observed signage around the home to guide staff on the use of protective personal equipment (PPE) and appropriate handwashing technique. The premises were clean and hygienic. Frequent touch points, such as handrails and doorknobs were regularly cleaned. Staff supported people to keep apart as much as possible to try and maintain safe social distancing. For example, by moving furniture in communal areas further apart.

All people living and working at Aaron View Care Home had been offered a vaccine and were regularly tested for COVID-19 in line with government guidance.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated** 



# Aaron View Care Home

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 April 2021 and was announced.

## Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

• We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Although the registered manager knew what action to take to safely manage an outbreak, they had not formalised this into a recorded contingency plan, so that other staff members had access to clear information on what steps to follow should they need to. The registered manager assured CQC they would take immediate action to address this feedback.

• We were assured that the provider's infection prevention and control policy was up to date.