

Oakleigh Care Homes Limited

Oakleigh Residential Care Home

Inspection report

22 North Road
Alconbury Weston
Huntingdon
Cambridgeshire
PE28 4JR

Tel: 01480890248

Date of inspection visit:
12 February 2021

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26 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Service type

Oakleigh Residential Care Home provides accommodation and personal care for up to 27 older people and people living with dementia in one adapted building. At the time of our inspection there were 21 people living at the service.

We found the following examples of good practice.

The service managed infection prevention and control (IPC) through a range of measures. These included temperature checks, COVID-19 tests, completing a health questionnaire and wearing personal protective equipment (PPE). Only essential visits were being facilitated at the time of our inspection such as for end of life care. Other systems had been introduced that enabled people to communicate with relatives such as video technology, letters and regular telephone calls. Staff supported people with additional pastimes and interests such as, puzzles, newspapers and people's family photographs.

The registered manager gained assurance of good IPC practise through audits, staff training, observations of staff and having enough stocks and supplies of appropriate PPE. Any contaminated or infectious wastes was stored and disposed of safely. Plans were in place if any outbreak of COVID-19 occurred such as staff who worked in groups. Each group would only work in one part of the care home.

The service looked clean and furniture had been positioned to help promote social distancing but in a way that still enabled people to socialise. Staff were seen washing their hands and correctly wearing their PPE. People's rooms and areas frequently touched by people and staff such as door handles were cleaned regularly and deep cleans took place weekly. This helped reduce the risk of infections and cross contamination.

The service had a GP as the clinical lead and they regularly visited the service and offered support to people and staff. The GP had trained staff to use equipment to identify at an early stage any person at risk of infections. The provider supported the registered manager with up to date COVID-19 guidance and policies to manage various scenarios including plans for any potential outbreaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oakleigh Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 February 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Where staff also worked elsewhere the provider had risk assessed, but had not documented, this. The registered manager completed this record shortly after our inspection visit. In addition, there was a non-pedal type bin in the staff toilet which created a risk of cross contamination to staff and people. The registered manager told us they would replace this bin with a pedal type bin straight away.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
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