

The Barnabas Medical Centre

Inspection report

Girton Road

Northolt

Middlesex

UB5 4SR

020 8864 4437

Website: www.barnabasmedicalcentre.co.uk

Date of inspection visit: 1 April 2019

Date of publication: 10/06/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at The Barnabas Medical Centre 01 April 2019 as part of our inspection programme. This practice is rated as Good overall. (Previous inspection March 2015– Good)

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups apart from, Families, children and young people due to low uptake rates for immunisations.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
-

The provider **should**:

- Continue efforts to increase childhood immunisations.
- Continue their efforts to increase the number of patients identified as carers

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Requires improvement	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included two GP specialist advisors.

Background to The Barnabas Medical Centre

The Barnabas Medical Centre is situated at Girton Road, Northolt, Middlesex, UB5 4SR. The practice provides primary care services through a Personal Medical Services (PMS) contract to 9500 patients in the local area. (PMS is one of the three contracting routes that have been available to enable commissioning of primary medical services). The practice is part of the NHS Ealing Clinical Commissioning Group (CCG) which comprises 80 GP practices.

The service is registered with the Care Quality Commission to provide the regulated activities of diagnostic and screening procedures, treatment of disease, disorder and injury, surgical procedures, family planning and maternity and midwifery services.

The practice serves a young transient population with the number of patients in the 25-40 age range above the England average. There are a high number of young patients and children under the age of 20 which is also above the England average. Information published by

Public Health England, rates the level of deprivation within the practice population group as six, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

The practice staff comprise of three GP partners and three salaried GPs. The senior GP partner is also the chair of Ealing CCG. There are three practice nurses, health care assistant, practice manager, assistant practice manager and a reception manager who is in charge of seven reception/administration staff and one clinical pharmacist.

The practice is a GP training practice and regularly has GP registrars undergoing training.

The practice's opening hours are Monday to Friday 8:30–18:00 and patients are referred to NHS 111 services for out-of-hours care. On Tuesdays-Thursday the practice offers advance booked extended hours between 07:30-08:30.