

Chequers Health Group Ltd




Inspection report

Chequers Health Centre
Rushlake Drive
Bolton
BL1 3RL
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www.chequershealth.co.uk

Date of inspection visit: 29 March 2022
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location	Good	
Are services safe?	Good	
Are services effective?	Good	

Overall summary

This service is rated as Good overall. (Previous inspection November 2021 Good)

The key questions are rated as:

Are services safe? – Good

Are services effective - Good

We carried out an announced comprehensive at Chequers Health Group Ltd on 17 November 2021. At this inspection issues were highlighted in the safe domain. This domain was rated as requires improvement. The service was rated as good overall and good for providing effective, caring, responsive and well led services.

We carried out this focussed inspection of Chequers Health Group Ltd on 29 March 2022 to confirm that sufficient improvements had been made to the service. As a result of this inspection, the service is now rated as good for providing safe services.

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included:

- A short site visit and reviewing documentation.

Chequers Health Group is a healthcare organisation led by GPs and Consultants to support the NHS in the provision of healthcare in the most appropriate clinical setting. We provide services both to the NHS and the private health sector by delivering speedy diagnosis and high-quality patient care creating greater choice for the patient and care closer to home.

The services we provide include a variety of Consultant led, surgical procedures within key specialties such as, Cardiology, Urology, Gynaecology and family planning, MSK, respiratory, audiology and paediatrics. We work with a number of healthcare partners and are also able to provide onsite diagnostic services, such as Non - Obstetric Ultrasound. In addition, we have an onsite pathology department that is able to offer COVID-19 testing.

The service is registered with CQC to provide the following regulated activities: diagnostic and screening procedures; treatment of disease, disorder or injury; maternity and midwifery services and surgical procedures.

The Chief Executive Officer is the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

Our key findings were:

- The infection prevention and control policy and procedures were fully implemented.

Overall summary

- The system to check parents had the necessary parental authority to give valid consent was effective and regularly monitored.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector.

Background to Chequers Health Group Ltd

Chequers Health Group Limited is an independent healthcare organisation established to offer a range of private services and services delivered on behalf of the NHS, these include an audiology service, diagnostic service and laboratory testing, fertility and family planning service, and musculoskeletal services and surgical procedures including non-therapeutic circumcisions.

At the time of the inspection the service was still in its infancy and was only providing non-therapeutic circumcisions. The service is led by GPs and consultants.

Services were provided from Rushlake Drive, Bolton, BL1 3RL

<https://chequershealth.co.uk>

The service is open Monday to Friday 9am to 5pm.

The circumcision clinic operates on Saturdays and Sundays.

Are services safe?

We rated safe as Good because:

There were safety systems and processes to keep people safe.

Safety systems and processes

At the last inspection concerns were raised about the lack of robust systems in place to manage infection prevention and control (IPC). For example, we found in one treatment room clinical equipment had not been thoroughly cleaned and waste bins were dirty. There was an IPC policy in place which stated a bimonthly audit would be carried out, but we found only an environmental audit had been completed, not a full infection control audit. We also noted despite cleaning schedules being in place these were not used and there was not an enhanced protocol in place for minor surgery. Soon after the inspection we were provided with copies of the revised policy and procedure and evidence that the cleaning schedules had been implemented. They also shared details of a new minor surgery checklist which they had implemented following the inspection.

At this inspection we found sufficient improvements had been made in this area. We found the minor surgery room was clean and tidy and a full IPC audit of the services had been carried out with a date logged as to when the next audit would be completed. Cleaning schedules were in place including for the minor surgery room. These were signed and dated to demonstrate the necessary checks had been carried out within the agreed timescales.

Are services effective?

We rated effective as Good because:

Consent to care and treatment

The service obtained consent to care and treatment in line with legislation and guidance.

At the last inspection we found concerns in relation to the system in place to check parents had the necessary parental authority to give valid consent in line with good practice guidance. Immediately following the inspection, the provider shared evidence of a new protocol they had implemented whereby parents would need to provide valid ID.

At this inspection we found sufficient improvements had been made in this area. We found that documentation had been completed and signed in accordance with good practice.