

Healthcare Homes Group Limited

The White House

Inspection report

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Date of inspection visit:
27 November 2020

Date of publication:
22 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The White House is a care home with nursing, which accommodates up to 33 older people, some of whom live with dementia. There were 26 people living at the service when we visited.

We found the following examples of good practice.

Procedures were in place to prevent the transmission of infection to and from visitors.

Staff complied with the requirement to use Personal Protective Equipment (PPE) and had supported people so that they also understood the need for this.

Whole home testing was carried out and the provider kept other information to make sure that staff were safe to return to work.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection.

The provider ensured additional staff were available and made sure agency staff did not work at other services to reduce the risk of transmission of infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were not assured that this service met good infection prevention and control guidelines

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.