

The Royal Masonic Benevolent Institution Care Company

Prince George Duke of Kent Court

Inspection report

Shepherds Green
Chislehurst
Kent
BR7 6PA

Tel: 02084670081
Website: www.rmbi.org.uk

Date of inspection visit:
31 March 2021

Date of publication:
28 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Prince George Duke of Kent Court is a nursing and residential home which provides accommodation and support to people in a purpose built building in the London Borough of Bromley. The home is registered to provide support to up to 78 people. There were 57 people living at the home at the time of our inspection.

We found the following examples of good practice:

The home had policies and procedures which staff followed to reduce the risk of the spread of infection, including the risk posed by any visitors. These procedures included conducting health screening checks when visitors arrived at the home, carrying out a COVID-19 test and ensuring they were provided with appropriate PPE during their visit. The home had also built a COVID-19-safe visiting room with it's own external access for families to use, which helped minimise the risk of the spread of infection.

People and staff were regularly tested for COVID-19, in line with current national guidelines. Staff knew the signs which may indicate someone had been infected by COVID-19 and were aware of the steps to take to isolate people if they became symptomatic or received a positive test result. The home admitted people in line with national guidelines for care home admissions during the pandemic.

The home was regularly cleaned, including additional cleaning of high touch areas. The management team carried out regular infection control audits to help ensure people and staff were following safe practice. Staff received training in infection control as well as training in donning and doffing PPE. Their practice was routinely monitored by senior staff to ensure infection control risks were minimised.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Prince George Duke of Kent Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 31 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.