

Autism Wessex

Greenways

Inspection report

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07 April 2021

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30 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Greenways is a residential care home supporting younger adults with a learning disability or autistic spectrum disorder. The property provides accommodation for up to four people and is in a residential area close to local amenities. At the time of our inspection four people were living at the service.

We found the following examples of good practice.

Arrangements for visitors to Greenways were in line with government guidance ensuring protection from catching or spreading infection. Visiting was by appointment only and safety measures included a COVID-19 rapid test which gave a positive or negative reading after 30 minutes. Risks to people's well-being were individually assessed and involved consultation with families and health professionals. Risk assessments had been completed enabling safe alternative arrangements for people to meet family. Examples included sharing a walk or a takeaway meal together.

Staff had completed infection, prevention and control training which had included additional COVID-19 related information. Personal protective equipment (PPE), was available and in good supply. The building and equipment were clean and in good repair.

The organisation was proactive in recognising and supporting staff's wellbeing. This had included providing a confidential counselling service and an additional 'wellbeing' annual leave day.

People living at Greenways and staff were participating in regular COVID-19 testing and the vaccination programme. People were involved in decisions and had their consent obtained for testing and vaccination in line with legal requirements. Families and health professionals were involved in providing support where needed.

Auditing systems and processes were effective at ensuring practices were in line with best practice. When improvements had been identified they had been actioned immediately.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Greenways

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 April 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.