

Borough Care Ltd

Cawood House

Inspection report

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Date of inspection visit: 19 April 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Cawood House is a residential care home providing personal care to up to 42 people. Accommodation is provided over two floors in one adapted building. At the time of our inspection there were 26 people living at Cawood House.

We found the following examples of good practice.

Staff had received training in how to use and dispose of personal protective equipment (PPE) safely. The registered manager conducted regular audits of handwashing and how PPE was used to ensure guidance was correctly followed. The home was clean throughout and additional cleaning of high touch areas completed throughout the day. The provider had invested in various hygiene products designed to minimise the spread of infection.

People, visitors and staff were tested for COVID-19 in line with Government guidance. Where people had confirmed COVID-19, designated staff were allocated to support them. These staff members used separate entrances and did not access any communal areas to reduce the risk of the virus spreading. Each person had a risk assessment in place highlighting how their care would be provided should they test positive for COVID-19. This ensured systems could be implemented quickly if necessary.

Arrangements were in place to support people to receive visitors safely. Visitors were provided with information regarding the procedures they were required to follow. A designated area had been established which visitors could access without walking through the home. People were also supported to keep in touch with loved ones through the use of telephone and video calls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
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Further information is in the detailed findings below.



Cawood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 April 2021 and was announced.

Inspected but not rated

Is the service safe?

Our findings

S5☐ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.