

Roseberry Care Centres (England) Ltd

South Quay Care Home

Inspection report

Cowpen Road
Blyth
Northumberland
NE24 5TT

Tel: 01670351831

Date of inspection visit:
23 February 2021

Date of publication:
26 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

South Quay is a care home which provides accommodation and care for up to 58 people across two separate wings. One wing provided nursing and personal care for older people. The other wing provided nursing and personal care for those with a neurological condition.

We found the following examples of good practice:

- All visitors had to undergo a temperature check and answer a range of relevant questions before entry. There was ample PPE, handwashing facilities and signage.
- The registered manager and deputy demonstrated an understanding of the principles of isolation and 'zoning' to keep people and staff safe.
- Movement of staff and people between floors was minimised. Staff had worked hard to continue to give people a level of continuity of care at a time when the provider was more reliant on agency staffing.
- The service was clean and appropriate staffing and cleaning regimes were in place to ensure this remained the case.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

South Quay Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place, including staffing and record keeping.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.