

Pathways Care Group Limited

# Stanway Villa

## Inspection report

9 Nursery Close  
Stanway  
Colchester  
Essex  
CO3 0RL

Tel: 01206769400

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04 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Stanway Villa is a residential care home providing personal care to seven people at the time of the inspection. The service supports people who have a learning disability, who may also have an autistic spectrum disorder and/or a physical disability.

We found the following examples of good practice:

Staff were supporting people to keep in contact with their relatives.

Staff had a good understanding of people's individual communication needs. This assisted them in finding effective ways to support people's understanding of the pandemic: reducing any anxieties whilst keeping people safe.

All the people living in the service had received their first COVID-19 vaccination. We saw photographs of people proudly displaying their 'I've been brave' badges they had made.

Systems were in place to minimise the risk / detect COVID-19 coming into the service. This included regular testing for staff and people living in the service and acting on any findings.

The provider ensured good communication with their staff in their services to ensure they were supported and kept updated on any changes during the pandemic. This included staff being sent 'Let's keep COVID out' booklets, which included information to dispel 'myths'.

All staff were invited to attend the provider's daily video calls, used as a forum for staff to discuss any issues or worries. Further forums had been set up to support staff who were undecided about being vaccinated. This will enable them to share their views and review factual information.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Stanway Villa

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were partly assured that the provider was making sure infection outbreaks could be effectively prevented or managed. Further understanding is required in the use, cleaning and storage of face visors and maintaining national guidance on 'bare below elbows' to support good hand hygiene. We have signposted the provider to resources to develop their approach.