

Sanctuary Home Care Limited

Skelton Court

Inspection report

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26 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Skelton Court is a residential care home providing personal care and support to up to 15 people. 11 people were living in the service at the time of inspection.

We found the following examples of good practice.

- Safe arrangements were in place for professional visitors to the service. These included temperature checks, risk questionnaire, hand sanitisation and wearing a mask. Visitor plans were being developed to support visits by relatives when it became safe to do so.
- Staff had received additional training in infection prevention and control and how to use personal protective equipment (PPE) properly. There were sufficient stocks available including masks, gloves, aprons and hand sanitiser. Staff were seen to be wearing PPE appropriately.
- Hand sanitisation stations were located around the service. These were decorated with brightly coloured rainbows. This helped people feel positive about using them, particularly if they didn't understand why they needed to regularly clean their hands.
- There was a regular programme of COVID-19 testing in place for staff and people using the service. This meant swift action could be taken if anyone received a positive test result.
- The service did not use any agency workers and permanent staff did not work in any other care settings. This reduced the risk of infection spread between care services.
- Furniture in communal areas had been moved to support social distancing. Two additional rooms were also used as smaller dining and quiet areas. This reduced the risk of cross infection.
- The service made effective use of zoning to help keep people and staff safe. When people were supported to self-isolate in their rooms, posters were put up to confirm it was a 'red' zone. Other rooms and areas were 'green' zones. These zones were also used to support laundry processes.
- Cleaning schedules were in place and updated to include additional cleaning which took place during the pandemic period. This included high touch areas and deep cleans after anyone finished a period of self-isolation. This reduced the risk of cross contamination.
- Infection prevention and control audits took place and action plans were developed to follow up on any required actions. This ensured the registered manager had effective oversight of all aspects of infection control.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Skelton Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 November 2020 and was announced 10 minutes before entering the building.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.