

# Ashley Healthcare Limited

# Ashleigh House

## Inspection report

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Catford  
London  
SE6 2NZ

Tel: 02086984166

Date of inspection visit:  
17 March 2021

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28 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

### About the service

Ashleigh House is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement.

Ashleigh House accommodates up to 10 people with mental health needs in one adapted building. At the time of our inspection, nine people were using the service.

We found the following examples of good practice.

The provider followed best practice guidance to ensure visitors to the home did not introduce and spread COVID-19. Information and instructions for visitors were displayed and explained in person by the receptionist. Staff were adhering to personal protective equipment (PPE) and social distancing guidance.

People were supported to see their visitors in the conservatory. When this was not possible, people were supported to speak to their families on the phone or via video call.

The provider had an up-to-date infection prevention and control policy that outlined the requirement for isolation rooms for people infected with COVID-19. The service was well ventilated, and the layout, use of space and hygiene practice promoted safety.

If it was not safe for staff to be at work, the service had a furlough scheme to protect staff and people.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ashleigh House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach. There were areas where we were 'somewhat assured' because:

- The provider had not ensured staff who were more vulnerable to COVID-19 had a risk assessment in place. During the inspection, the provider told us they would carry out risk assessments for this cohort as soon as practicable.