

Hafod Care Organisation Limited

# Hafod Residential Home

## Inspection report

14 Anchorage Road  
Sutton Coldfield  
West Midlands  
B74 2PR

Tel: 01213556639

Date of inspection visit:  
26 May 2021

Date of publication:  
22 June 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Hafod Residential Home is a care home providing personal care for up to 16 people. At the time of the inspection 15 people were living there.

We found the following examples of good practice.

- New admissions to the service were requested to self isolate in their rooms for 14 days.
- Staff were seen to be wearing their personal protective equipment (PPE) correctly and knew how and where to put on and take off their PPE safely in line with government guidance.
- Regular touch points such as door handles, light switches and bannisters were cleaned regularly during the day.
- The home was part of the COVID 19 and Lateral Flow Device testing programme.
- There was clear and regular communication between the home and family members to keep them informed of their relative's health and wellbeing.
- There was a large conservatory available to facilitate visits from family and friends. This could be accessed through a separate entrance, mitigating the risk of cross contamination into the home environment.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hafod Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. A first floor communal bathroom was found to contain personalised toiletries accessible to anyone who entered the bathroom. A communal bathroom on the ground floor required some additional cleaning. Three communal bathrooms did not have hand towels readily available to dry hands after washing. The issues raised were addressed promptly.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.