

Anchor Hanover Group

Silk Court Care Home

Inspection report

16 Ivimey Street
Bethnal Green
London
E2 6LR

Tel: 08000854152
Website: www.anchor.org.uk/our-properties/silk-court-bethnal-green

Date of inspection visit:
19 March 2021

Date of publication:
08 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Silk Court Care Home is a residential care home providing personal care to people aged 65 and over. The service can support up to 51 people. At the time of our inspection there were 36 people living in the home.

We found the following examples of good practice.

- Staff and people using the service approached the pandemic as one community whilst encouraging and supporting each other through the various challenges, such as stringent cleaning schedules, getting used to PPE, and COVID-19 testing and vaccination.
- The registered manager acknowledged that all staff had gone the extra mile. For example, staff sustained rota cover including by doing essential work across different working roles.
- The service ensured that visitors to the home were carefully screened so that they did not present a risk to people in the home. Their temperatures were checked at the door. Personal protective equipment (PPE) including face masks, disposable gloves and aprons were provided for visitors before entering the home. Social distancing was observed. This was aimed at preventing and controlling the spread of infection.
- Staff had a good understanding of infection prevention and control measures. They had been provided with infection control training and regular updates. The home had enough and appropriate PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Silk Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place. This inspection took place on 19 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.