

Rayson Homes Limited

# Anna S Proctor House Care Home

## Inspection report

23-24 Summerhill  
Shotley Bridge  
Consett  
County Durham  
DH8 0NQ

Tel: 01207502818

Date of inspection visit:  
17 December 2020

Date of publication:  
08 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Anna S Proctor House Care Home is a care home providing personal care for people who have a learning disability. It can accommodate up to 14 people, and nine people were using the service when we visited.

We found the following examples of good practice.

- Systems were in place to prevent visitors from catching and spreading infections.
- People were isolated and shielded when needed.
- People were supported by staff who knew them well, which helped to reassure them about infection prevention and control systems.
- Stocks of personal protective equipment (PPE) were in place and staff were trained in its use.
- The wellbeing of people and staff was carefully considered and supported in the provider's infection prevention and control systems.
- People and staff were regularly taking part in the Covid testing programme.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Anna S Proctor House Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.