

Ramos Healthcare Limited

Hampton Court

Inspection report

34 Scarisbrick New Road
Southport
Merseyside
PR8 6QE

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03 March 2021

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Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Hampton Court is a care home registered to provide accommodation and personal care to up to 26 people in one adapted building. At the time of this inspection there were 15 people living at the home.

We found the following examples of good practice:

- The home had a testing programme in place ensuring people living at the home and staff were regularly tested for COVID-19. Appropriate action had been taken in response to any positive test result.
- The home was clean and hygienic throughout. Cleaning products and schedules had been reviewed and amended in response to COVID-19 ensuring regular and effective cleaning was carried out, particularly frequently touched surfaces.
- Staff donned, doffed and disposed of personal protective equipment (PPE) safely and in line with the relevant national guidance.
- Staff were able to access hand sanitiser and stocks of PPE at various locations around the home.
- Staff supported people to see and speak with their loved ones safely and in line with the national guidance. The design of the building supported positive window visits and the provider had invested in a self-contained external visiting pod, which was carefully managed with appropriate infection prevention and control measures.
- The layout of communal areas at the home were naturally spacious and people were able to maintain social distancing with the observation and support of staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hampton Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.