

Londesborough Court Limited

William Wilberforce

Inspection report

West Green
Pocklington
York
North Yorkshire
YO42 2NH

Tel: 01759302294

Date of inspection visit:
12 April 2022

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09 May 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

William Wilberforce is a care home providing accommodation and personal care to 56 people at the time of the inspection. The service can support up to 64 people.

We found the following examples of good practice.

The provider ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of spread of infection. This included comprehensive checks for visitors on arrival.

The service was extremely clean, tidy, and well maintained. The service had prominent and clear infection prevention control (IPC) signs with helpful information and best practice guidance. Staff were adhering to Personal Protective Equipment (PPE) guidelines and extra PPE locations had been appropriately placed around the service.

The registered manager had a good understanding about the impact of the pandemic on the people they supported. They recognised the particular difficulties people faced and staff did all they could to make reasonable and safe adjustments to support people and meet their needs. For example, providing isolation boxes. These contained various items to keep people stimulated whilst in isolation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

William Wilberforce

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 April 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The registered manager supported relatives as essential care givers to their family members and visited the home in line with the guidance, including regular testing alongside staff. The registered manager ensured all relatives were kept up to date with the changes in Government guidance.