

Lansglade Homes Limited

# Lansglade House

## Inspection report

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14 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lansglade House is a residential care home supporting up to 31 people with personal care. At the time of our inspection 27 people were living in the home. People had their own bedrooms, some of which had en-suite facilities. Other communal areas included a lounge, garden room, dining room, bathrooms and a garden.

We found the following examples of good practice.

Systems were in place to support safe visiting to the service. All visitors were subject to a range of screening procedures, these included providing evidence of a negative lateral flow test (LFT), completing a COVID-19 questionnaire and having their temperature taken. Professionals visiting people at the home had to show their COVID-19 vaccination passes or show proof of their exemption.

People living in the care home and staff were tested regularly for COVID-19. Staff had been vaccinated against COVID-19.

Staff had received training in infection prevention and control (IPC) and on how to take off and put on their personal protective equipment (PPE). Staff were observed wearing PPE correctly during our inspection. Posters were displayed throughout the home in relation to the importance of wearing PPE. Hand sanitiser was readily available throughout the service.

Staff helped cover vacant shifts caused by staff sickness or isolation and there was no use of agency staff. This meant that people were supported by a consistent staff team who knew them well.

People had been supported to maintain contact with friends and family during the COVID-19 lockdowns through use of telephone or video calls. A smaller lounge had been converted into a garden room with safety screens to provide a further safe visiting option.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Lansglade House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 February and was announced. We gave the service 48 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. There were some infection prevention and control risks relating to toilet and hand basin facilities around the home. There was a damaged hand basin in a communal toilet. Some bins did not have a lid, meaning there was an increased risk of infection being spread. Some bathroom accessories were not fit for purpose, including a bathroom cabinet and damaged toilet roll holder. General waste bins positioned at the side of the house were overflowing and the clinical waste bin positioned on the front drive with waste inside was not secure. The registered manager responded swiftly to feedback given during our inspection and arranged for the bathroom cabinet to be removed, bins inside the service were replaced, and sanitary wear was thoroughly cleaned. The registered manager advised they are waiting for a replacement general waste bin to arrive from their waste management provider.

The provider was facilitating visits for people living in the home in accordance with current guidance. People that we spoke with confirmed this and were happy with the arrangements in place.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.