

Vivre Care Ltd

Stockwood House

Inspection report

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Luton
Bedfordshire
LU1 3NB

Tel: 01582557755

Date of inspection visit:
06 January 2022

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04 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Stockwood House is a care home which provides care and support for up to six people with eating disorders. The service is one of a few specialist care homes of its kind across the country. At the time of the inspection, the service was supporting six people.

We found the following examples of good practice.

- ☐ There was clear signage to advise people, relatives and staff of current guidance and procedures for reducing the risks of COVID-19.
- ☐ People were supported to arrange for friends and relatives to visit the home in a designated visiting area. Visits outside the home to family and friends was also encouraged.
- ☐ Full Personal Protective Equipment (PPE) was available to all staff and visitors on entry to the home and they were asked to show proof of a negative lateral flow test.
- ☐ Staff were observed to be wearing PPE correctly at all times.
- ☐ Procedures were in place to ensure facilities could be separated in the event of an outbreak of COVID-19. .
- ☐ The staff team worked closely with health and social care professionals to ensure any health needs in relation to preventing infection could be met.
- ☐ The staff team had received training from the local Infection Prevention and Control (IPC) nurse on COVID-19, PPE and IPC measures.
- ☐ The home had cleaning schedules in place and the premises and furniture all looked clean and tidy at all times.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stockwood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures and staffing at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 6 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. This was due to not all visitors being asked to give information about symptoms, have their temperature checked or be asked for proof of vaccination. Not all staff were aware of the current government guidance in relation to visiting. However, visitors were asked to provide evidence of a lateral flow test, sanitise and make use of PPE.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were somewhat assured that the provider was admitting people safely to the service. This was because staff were not aware of the current given guidance on admissions to care homes. This meant there was a risk that the incorrect procedures could be followed
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was not always meeting the requirement to ensure non-exempt staff and visiting professionals

were vaccinated against COVID-19. This was because they were not checking the correct proof of vaccination. However, all staff had been fully vaccinated. The provider has now updated their procedures to ensure the correct documentation is sought and records kept.

We have also signposted the provider to resources to develop their approach.