

Albion Medical Practice

Inspection report

1 Albion Street
Ashton Under Lyne
Lancashire
OL6 6HF
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Date of inspection visit: 16 Oct 2018
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced comprehensive inspection at Albion Medical Practice on 15 February 2018. The overall rating for the practice was good with safe as requires improvement. The full comprehensive report on the February 2018 inspection can be found by selecting the 'all reports' link for Albion Medical Practice on our website at www.cqc.org.uk.

This inspection was an announced focused inspection carried out on 16 October 2018 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 15 February 2018. This report covers our findings in relation to those requirements.

The rating of requires improvement previously awarded for safe following our full comprehensive inspection on 15 February 2018 is now good.

Our key findings were as follows:

- The practice implemented a clear system and process for significant events. We noted clear documentation was completed and significant events were standard agenda items during staff meetings.
- A register had been established for vulnerable children and adults, the register was overseen by the lead GP and practice manager and patients on the register were routinely monitored and reviewed.
- A formal system for monitoring uncollected prescriptions was in place and this was overseen by the practice manager and any queries were passed to the pharmacist to follow up.
- Actions and outcomes had been documented in relation to alerts received from the Medicines and Healthcare products Regulatory Agency (MHRA), these were monitored and reviewed during partner and clinical meetings.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

A CQC inspector visited the practice

Background to Albion Medical Practice

Albion Medical Practice is the registered provider and provides primary care services to its registered list of approximately 9547 patients. The practice delivers commissioned services under the General Medical Services (GMS) contract and is a member of Tameside and Glossop Clinical Commissioning Group (CCG).

The GMS contract is the contract between general practices and NHS England for delivering primary care services to local communities. The practice offers direct enhanced services that include meningitis provision, the childhood vaccination and immunisation scheme, facilitating timely diagnosis and support for people with dementia, influenza and pneumococcal immunisations, learning disabilities, minor surgery and rotavirus and shingles immunisation.

Regulated activities are delivered to the patient population from the following addresses:

1 Albion Street
Ashton-under-Lyne
OL6 6HF

The practice has a website that contains comprehensive information about what they do to support their patient population and the in-house and online services offered:

The age profile of the practice population is broadly in line with the CCG averages. Information taken from Public Health England placed the area in which the practice is located in the second most deprived (from a possible range of between 1 and 10).

Albion Medical Practice is a training practice and had two GP trainees in post at the time of our inspection being supervised by the GP partners.

Are services safe?

At our previous inspection on 15 February, we rated the practice as requires improvement for providing safe services.

These arrangements had significantly improved when we undertook a follow up inspection on 16 October 2018. The practice is now rated as good for providing safe services.

The practice implemented a clear system and process for significant events. We noted clear documentation was completed and significant events were standard agenda items during staff meetings.

A register had been established for vulnerable children and adults and clear alerts had been added into patient's

records. The register was overseen by the lead GP and practice manager and patients on the register were monitored and reviewed routinely as part of safeguarding and multidisciplinary meetings.

A formal system for monitoring uncollected prescriptions was in place and this was overseen by the practice manager and any queries were passed to the pharmacist to follow up.

Actions and outcomes had been documented in relation to alerts received from the Medicines and Healthcare products Regulatory Agency (MHRA), these were monitored and reviewed during partner and clinical meetings. We noted for example the practice had completed actions and reviewed alerts linked to Sodium Valproate.

Are services effective?

We did not inspect the effective domain at this inspection.
We inspected only those aspects mentioned in the
requirement notice.

Are services caring?

We did not inspect the caring domain at this inspection. We inspected only those aspects mentioned in the requirement notice.

Are services responsive to people's needs?

We did not inspect the responsive domain at this inspection. We inspected only those aspects mentioned in the requirement notice.

Are services well-led?

We did not inspect the well-led domain at this inspection.
We inspected only those aspects mentioned in the
requirement notice.