

MacIntyre Care

Southview Close

Inspection report

1 Southview Close
Rectory Lane, Tooting
London
SW17 9TU

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09 November 2020

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19 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Southview Close is a 'care home' and provides personal care without nursing for up to 12 adults with a range of learning disabilities. There are two flats on the ground floor and two flats on the top floor, each with three bedrooms. There were 11 people living at Southview Close at the time of the inspection.

We found the following examples of good practice

Robust measures were in place to minimise the risk of infection from visiting professionals and relatives. Visitor numbers were limited and temperature checks, hand washing and face masks were required upon entry. Instructions were prominently displayed throughout the home, including near the entrance and information boards.

People were supported to maintain social contact with family and friends in a safe way through alternative methods. This included increased use of video-conferencing facilities, utilising the large outdoor space and zoning of the home to allow visitors to meet within individual rooms.

Appropriate measures were in place to support people who had tested positive for Covid-19. Symptomatic residents were isolated in single occupancy rooms and zoning was in place which minimised the risk of cross infection. The service ensured people were tested for Covid-19 by the hospital and from the community before agreeing to admit them. New residents were isolated for 14 days within their own room.

Staff used personal protective equipment (PPE) in accordance with current infection prevention and control (IPC) guidance. Disposal of used PPE prevented cross-contamination and followed local protocols. Staff received training in IPC and correct use of PPE. Staff were also supported to access a number of resources to support their own mental health and wellbeing during the pandemic.

A testing scheme for all staff and residents was being carried out on a regular basis. Staff were tested at least weekly and people living at the care home monthly. The registered manager knew how to apply for coronavirus testing kits to test residents and staff of their care home via the online care home portal.

Risk assessments had been carried out on people using services and staff belonging to higher risk groups and actions have been taken to reduce the risks.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Southview Close

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 09 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.