

Whitmore Vale Housing Association Limited

Beaufort House

Inspection report

Chobham Road
Knaphill
Woking
Surrey
GU21 2TD

Tel: 01483475536

Date of inspection visit:
01 April 2021

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20 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beaufort House is a care home providing accommodation and personal care for up to seven people with learning disabilities, physical disabilities or mental health conditions. At the time of the inspection, there were seven people living at the service.

We found the following examples of good practice.

The provider had created a designated visiting room with clear screens in place to reduce the risk of transmission of COVID-19. All visitors were provided with a rapid test for COVID-19 and were required to return a negative result before entering the home. The visiting room was cleaned and staff used an antiviral fogging machine in between visits. The provider had plans in place to create a further visiting area in the garden which was accessible without entering the home.

Staff had supported people using the service to use tablet devices which meant people were able to video-call relatives regularly.

Staff had worked together with the local GP practice's clinical lead nurse to ensure people had access to medical treatment during the pandemic.

Staff had completed infection prevention and control training delivered through the local clinical commissioning group (CCG). During the inspection, staff were observed following current guidelines in relation to personal protective equipment (PPE).

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Beaufort House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 1 April 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.