

Haldane House Limited

Haldane House Nursing Home

Inspection report

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Date of inspection visit:
17 November 2020

Date of publication:
26 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Haldane House is a care home with nursing. It provides accommodation and nursing care for up to 25 people. Some of the people using the service were living with dementia. At the time of inspection there were 13 people living in the home.

We found the following examples of good practice.

Staff followed guidance to ensure visitors were prevented from catching and spreading infection. The registered manager openly shared information with friends and family about any infections, so they could understand decisions regarding visiting and any restrictions.

The provider was committed to ensuring the mental wellbeing of people during the pandemic, by enabling them to remain in contact with those who were important to them. For example, an internal perspex pod was being installed in a visiting room, only accessible through an external door, to reduce the risk of infection, whilst facilitating visits.

The provider had worked effectively in partnership with the local authority clinical commissioning group (CCG). The registered manager had acted upon the recommendations and guidance of the CCG infection prevention and control team, to improve standards of staff practice to keep people safe.

The number of suitable staff deployed was currently maintained at a level significantly above that shown to be required by the provider's staffing needs analysis. This enabled staff to spend more time reassuring people and engaging in meaningful interaction.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Details are in our safe findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider had in place.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.