

Freshfield Care Limited

Bankfield House Care Home

Inspection report

Bankfield Road
Woodley
Stockport
Cheshire
SK6 1RQ

Date of inspection visit:
20 April 2021

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05 May 2021

Tel: 01614066468

Website: www.bankfieldcare.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bankfield House is a residential care home providing accommodation and personal care for up to 30 people aged 65 and over. At the time of the inspection there were 28 people living at the home. Bankfield House accommodates people in one adapted building over two floors.

We found the following examples of good practice.

Staff had received additional training on infection control, the safe use of personal protective equipment (PPE) and hand washing. Information posters were placed around the home and we observed staff wearing appropriate PPE.

The service had a safe system and procedure in place for allowing visitors to the home. Visitors were able to see their relatives either in the outside visiting area or in the designated inside area away from the main part of the home. Visitors had to undergo a rapid Covid-19 test and wear the home's PPE before being allowed on the premises.

The service followed guidance on the admission of new people to the home. Staff ensured new residents did not feel isolated on admission by providing additional staff interactions, extra reassurance and ensured everyone had a television in their room.

The home was clean and each of the two floors had a housekeeper. Additional Covid-19 cleaning schedules were in place and hand sanitizer/PPE stations were placed around the building. The service had purchased additional antiviral and antibacterial cleaning products.

The service ensured a comprehensive testing programme was in place. All staff received weekly Covid-19 swab testing and were also required to have a rapid lateral flow test to ensure they were negative for Covid-19 prior to starting any shift.

The registered manager had comprehensive policies and procedures in place to manage the risk of Covid-19. They were supported by the provider and staff from the local authority and infection control teams.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 20 April 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.