

HC-One No.3 Limited

# Elmwood House Nursing Home

## Inspection report

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20 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Elmwood House Nursing Home is a residential care home, with nursing, providing care to a maximum of 41 people. At the time of inspection 19 people were being supported, of whom 13 were receiving nursing care.

The home is located on the outskirts of Boston and has been well adapted and converted to meet the needs of residents.

We found the following examples of good practice.

Elmwood House Nursing Home ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the home. This included comprehensive checks for visitors and staff on arrival to the home and numerous hand sanitising and personal protective equipment points throughout the building.

All staff had been vaccinated against COVID-19.

The Registered Manager had a methodical and structured approach to recording individuals COVID-19 vaccination status and test results.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Elmwood House Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was meeting the visiting guidance at the time of inspection. Visiting arrangements included planning ahead visits. Visitors were kept distanced from other residents to reduce the risk of cross contamination.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.