

Solehawk Limited

Ashton Court Care Home

Inspection report

376 West Road
Newcastle Upon Tyne
Tyne And Wear
NE4 9RJ

Date of inspection visit:
08 December 2020

Date of publication:
21 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Ashton Court Care Home is a 'care home'. Ashton Court provides nursing and personal care for up to 42 older people, some of whom live with dementia, across four floors in one purpose-built home. There were 37 people living at the service at the time of inspection.

We found the following examples of good practice:

- Staffing levels were safe. Staff worked on separate floors and did not mix to ensure risks were minimised; there were two lifts and three stairwells to accommodate this.
- All visitors had to undergo a temperature check and sign to agree to a range of entrance criteria. There was ample PPE and handwashing facilities available at the entrance.
- The premises had been adapted where practicable to enable better social distancing for people and staff. The provider had installed a visiting pod in the dining room, with an external entrance, so families could visit their relatives, when guidance allowed.
- The provider was responsive to feedback given regarding specific areas of good practice.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashton Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.