

Akari Care Limited

Dene Park House

Inspection report

Killingworth Road
South Gosforth
Newcastle upon Tyne
Tyne and Wear
NE3 1SY

Tel: 01912132722

Date of inspection visit:
12 January 2022

Date of publication:
15 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Dene Park House is a care home, providing care for up to 51 people with nursing and personal care needs. At the time of the inspection there were 37 people living at the service including people living with dementia.

We found the following examples of good practice.

The provider was facilitating visits for people who used the service safely. There was a designated visiting area which was cleaned between each visit. Some people were supported to keep in touch with their families through video calls.

The service was very clean. Additional cleaning was being carried out on frequent touch points such as grab rails and door handles.

People were encouraged to social distance. Lounges and dining rooms had been set out with space between people. Staff worked on specific floors to help minimise the transmission of infection between people.

Staff worked with the local infection prevention team effectively. They acted on advice given by the team such as implementing a new way of disposing of soiled PPE.

Staff wore their PPE correctly. Staff were able to explain the process for putting on and removing PPE in the safest way to minimise the spread of infection. Infection control training was up to date.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dene Park House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 Jan 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.