

Roseville Orchard Court Limited

Orchard Court

Inspection report

Bacchus Lane
South Cave
Brough
North Humberside
HU15 2ER

Tel: 01430421549

Date of inspection visit:
31 January 2022

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25 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Orchard Court is a residential care home registered to provide accommodation and personal care to a maximum of 43 older people, some of whom may be living with dementia. At the time of our inspection there were 36 people living at the service.

We found the following examples of good practice.

People were part of a regular testing programme.

People were supported to have visitors and safe visiting processes were followed in line with national guidance.

Staff were vaccinated and took part in regular testing. They wore personal protective equipment in line with current guidance to minimise risk of infections potentially spreading.

The provider took prompt action to address a number of areas where aspects of infection control practice, and risk management were not being assessed and monitored consistently.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Orchard Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 31 January 2022 and was announced. We gave the service two days notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

Visiting in care homes

- The provider's visiting policy reflected current guidance and people were supported to have visits from their families and friends.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. For example, some areas of concerns were found in relation to the infection control practices within the laundry. These were addressed immediately following our inspection.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Risks in relation to COVID-19 were not always routinely assessed for staff who may be disproportionately at risk of contracting the infection. These risks were assessed following our inspection.

We have also signposted the provider to resources to develop their approach.

