

Marton Care Homes Ltd

Langley Park Care Home

Inspection report

Front Street
Langley Park
Durham
County Durham
DH7 9YY

Tel: 01913735599

Date of inspection visit:
03 December 2020

Date of publication:
14 December 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Langley Park care home is a residential care home providing personal care to 35 people aged 65 and over at the time of the inspection, some of whom have a dementia. Nursing care is not provided. The service can support up to 46 people.

We found the following examples of good practice:

- Staff had undertaken training in putting on and taking off personal protective equipment (PPE), hand hygiene and other relevant training. Staff practices were monitored to ensure high standards and correct procedures were followed.
- Additional cleaning of all areas and frequent touch surfaces was being carried out. A team of domestic staff ensured high standards of cleanliness were maintained.
- Suitable supplies of PPE were readily available and staff wore PPE appropriately.
- Systems were in place to prevent people, staff and visitors from catching and spreading infections. The home supported people and staff to maintain social distancing, where possible.
- There was a clear process for visitors, which included screening for symptoms of acute respiratory infection, a temperature check and the wearing of PPE. Visitors were asked to provide contact details. At the time of the inspection only essential health and compliance visits could take place due to a recent outbreak of COVID-19. When visits recommence, plans were in place to safely manage visits via a booking system, in accordance with national guidance.
- Staff supported people's social and emotional wellbeing. People and their relatives were supported to keep in contact using a range of technology and through regular contact from the manager and staff.
- The home was following national guidance for anyone moving in. Staff worked with people and their relatives to ensure they were aware of self-isolation procedures. People were supported to understand the pandemic and the need for IPC measures.
- The manager spoke positively about the dedication of the staff team in terms of covering additional shifts and minimising the impact on people who lived there.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Langley Park Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 December 2020 and was announced. The service was given 24 hours' notice that we would be inspecting.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.