

HC-One Oval Limited

Shelton Lock Care Home

Inspection report

61A Weston Park Avenue
Shelton Lock
Derby
Derbyshire
DE24 9ER

Tel: 01332690606

Date of inspection visit:
13 August 2020

Date of publication:
24 August 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Shelton Lock Care Home is situated in the Shelton Lock area of Derby. Shelton Lock provides long term and respite care for adults with a range of physical nursing needs, including palliative and end of life care and respite care for adults. The home is registered to provide personal care and accommodation for up to 40 older people and younger adults. At the time of our inspection there were 20 people using the service.

We found the following examples of good practice.

- The provider had ensured there was a detailed prevention and protection plan in place. This provided guidance on infection control for staff, people and any visitors.
- The home had designated areas to manage a possible outbreak of the virus.
- The provider risk rated homes using a traffic light code to ensure the required safety measures were followed at each stage to reduce the risks of cross infection.
- Each home had an infection control lead who linked into a regional forum to ensure measures were followed and audits completed to maintain the required standards.
- Staff had received training in the appropriate use of personal protective equipment (PPE), and the provider had ensured they had enough supplies. This included daily use and reserves should these be needed.
- Staff were supported with a personal risk assessment, which detailed any action they may need to take in relation to individual risk. This included any additional risk for people in the BAME and other high risk groups.
- Staff were supported in their wellbeing, through a range of support networks and frequent luxury treats. For example, toiletries and chocolates.
- The registered manager had engaged in social media and the home corresponded with children through a pen pal scheme.
- The staff had supported people to make heart shaped keyrings and these were sent with letters to continue a connection with family members.
- Technology was used to engage people in virtual calls. Face to face visits were managed through a pre-arranged system, which included detailed risk assessments following the latest guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Shelton Lock Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.