

The Abbotsbury Practice

Quality Report

The Eastcote Health Centre,
Abbotsbury Gardens,
Eastcote, Pinner,
Middlesex, HA5
Tel: 020 8866 0121
Website: www.abbotsburypractice.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of The Abbotsbury Practice on the 6 October 2015. The practice was rated as requires improvement for providing safe care. After the comprehensive inspection, the practice submitted an action plan, outlining what they would do to ensure the care they provided was safe and met the standard required by CQC.

We undertook this focussed inspection on 22 September 2016 to check that the practice had followed their plan and to confirm that they were now providing safe care. This report covers our findings in relation to those requirements and also where additional improvements

have been made following the initial inspection. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for The Abbotsbury Practice on our website at www.cqc.org.uk.

Overall the practice was rated as Good.

Following the focussed inspection, we found the practice to be good for providing safe care.

Our key findings across all the areas we inspected were as follows:

- All staff had completed training in safeguarding adults and children relevant to their roles.
- Nursing staff had completed training in the Mental Capacity Act 2005.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

- Nursing staff and healthcare assistants had completed training in safeguarding adults and safeguarding children level 2. Non-clinical staff had complete safeguarding training, including safeguarding children level 1.
- Nursing staff had completed training in the Mental Capacity Act.

Good



Are services safe?

Our findings

Arrangements to deal with emergencies and major incidents

The practice had provided safeguarding children training to all staff through online training. We saw that nursing staff,

including healthcare assistants had completed safeguarding children training to level 2 and non-clinical staff had completed safeguarding children training to level 1, which was appropriate to their roles. We also saw evidence that nursing staff had completed online training on the Mental Capacity Act.