

Bondcare Willington Limited

Lumley Residential Home

Inspection report

Hall Lane
Willington
Crook
County Durham
DL15 0PW

Date of inspection visit:
25 November 2020

Date of publication:
08 December 2020

Website: www.bondcare.co.uk/lumley-court/

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lumley Residential Home is a residential home providing personal care to older people, people living with a dementia and people with learning disabilities. It accommodates up to 40 people in one purpose-built building. There were 25 people using the service when we visited.

We found the following examples of good practice.

- Systems were in place to allow safe visiting, including screening visitors before they could enter the building.
- Social distancing was encouraged and communal areas had been adapted to promote this.
- Staff wore personal protective equipment (PPE) to keep themselves and people safe.
- The registered manager and provider proactively supported people and staff wellbeing through the challenges of coronavirus.
- Regular coronavirus testing was taking place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Lumley Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.