

Prylor Properties Limited

# Beech House

## Inspection report

68 Manchester Road  
Heywood  
Lancashire  
OL10 2AP

Tel: 01706368710

Date of inspection visit:  
14 January 2022

Date of publication:  
25 January 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Beech House is a residential care home providing accommodation and personal care to 27 people at the time of the inspection. The service can support up to 27 people.

We found the following examples of good practice.

There were measures in place to reduce the risks associated with COVID-19 related staff pressures.

Staff had received training in the use of Personal Protective Equipment (PPE), and we observed staff wearing PPE as required. There were ample stocks of PPE.

People living in the home and staff were tested regularly for COVID-19. The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The registered manager was supporting visits for people living in the home in accordance with the current guidance. Visitors were required to undertake COVID-19 testing and wear PPE in line with current government guidance.

The home was very clean and uncluttered. Cleaning schedules were in place and frequently touched areas were cleaned regularly throughout the day to reduce the risk of infection. There was a range of auditing and monitoring in place to ensure infection control procedures were being followed properly. There were staff who acted as 'champions' for infection control, handwashing and PPE.

The system in place ensured any infection outbreaks could be effectively managed. The registered manager and staff demonstrated a commitment to providing people with continuity of care and caring support.

The registered manager had been in regular contact with the local authority and public health teams. The service had detailed risk assessments and policies and procedures in place to manage the risks of COVID-19.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# Beech House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 January 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

- The registered manager and provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.