

St Anne's Community Services

# Aachen Brook St Anne's Community Services

## Inspection report

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Tel: 01422886844

Date of inspection visit:  
12 March 2021

Date of publication:  
27 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

St Anne's Community Services - Aachen Brook is a residential care home providing respite care for up to 6 people with physical and learning disabilities. There were five people using the service when we inspected.

We found the following examples of good practice.

The service was spacious, clean and well ventilated. Cleaning schedules had been enhanced to include frequent cleaning of touch points such as door handles.

Staff wore PPE appropriately and there were ample supplies available. Staff had completed infection prevention and control training including interactive training in the correct use of PPE.

People using the service and all staff were tested regularly and procedures were in place for the event of a positive test result.

Admission procedures included lateral flow testing.

The provider had effective systems in place to ensure staff were kept informed of the latest government guidance.

The provider was arranging internal visits in accordance with government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Aachen Brook St Anne's Community Services

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.