

Woodbourne Priory Hospital

Quality Report

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This report describes our judgement of the quality of care at this location. It is based on a combination of what we found when we inspected and a review of all information available to CQC including information given to us from patients, the public and other organisations

Ratings

Overall rating for this location

Good



Are services safe?

Good



Mental Health Act responsibilities and Mental Capacity Act and Deprivation of Liberty Safeguards

We include our assessment of the provider's compliance with the Mental Capacity Act and, where relevant, Mental Health Act in our overall inspection of the service.

We do not give a rating for Mental Capacity Act or Mental Health Act, however we do use our findings to determine the overall rating for the service.

Further information about findings in relation to the Mental Capacity Act and Mental Health Act can be found later in this report.

Summary of findings

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Good 

Woodbourne Priory Hospital

Services we looked at

Acute wards for adults of working age and psychiatric intensive care units; Child and adolescent mental health wards; Specialist eating disorders services; Substance misuse/detoxification

Summary of this inspection

Background to Woodbourne Priory Hospital

- Woodbourne Priory Hospital is registered to provide care and treatment to children, young people and adults with mental health conditions, including those whose rights are restricted under the Mental Health Act. At the time of inspection the manager was in the process of registering with the Care Quality Commission (CQC).
- The service can accommodate up to 44 patients.
- Maple ward is an adult eating disorder, addictions and acute mental health ward and has 16 beds.
- Rowan ward is a high dependence unit for adolescents and had six beds.
- Mulberry ward is child and adolescent mental health service CAMHS unit and has 17 beds.
- All wards are mixed gender.
- There is a therapy building on site called the Manor Unit where adult acute patients and eating disorder patients from Maple ward have daily therapy sessions.
- This service was last inspected on 5 November 2015. There was one compliance action required due to a breach of regulation 17(2)(b).

Our inspection team

Lead inspector: Maria Lawley, Inspector, Care Quality Commission.

The team included: two CQC inspectors.

Why we carried out this inspection

When the service was inspected 5 November 2015 there was a breach of regulation 17(2)(b). We revisited this service to look specifically at the issue of mixed gender wards and to check if they are now compliant with their own policy on this issue. The service did not follow its own policy in privacy, dignity and mixed sex accommodation. They did not allocate male and female

areas of Maple ward at different ends of the ward. Guidance on same-sex accommodation requires providers with patients on mixed wards to be grouped to achieve as much gender separation as possible (for example, women towards one end of the corridor, men towards the other).

Summary of this inspection

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

Safe and clean environment

- On Maple ward male and female bedrooms were allocated at different ends of the ward. Female rooms were located nearest the nurses station while male rooms were located together at the opposite end of the corridor as required in The Priory's policy on privacy, dignity and mixed sex accommodation.
- If the gender mix changed, zones of the ward could be adjusted to ensure patients of the same gender remained together.
- Patients had their own bedrooms with ensuite bathroom and toilet. There was a female only lounge and a mixed gender lounge available on the ward.

Good



Detailed findings from this inspection

Child and adolescent mental health wards

Safe

Good 

Are child and adolescent mental health wards safe?

Good 

Safe and clean environment

- On Maple ward male and female bedrooms were allocated at different ends of the ward. Female rooms

were located nearest the nurses station while male rooms were located together at the opposite end of the corridor as required in The Priory's policy on privacy, dignity and mixed sex accommodation.

- If the gender mix changed, zones of the ward could be adjusted to ensure patients of the same gender remained together.
- Patients had their own bedrooms with ensuite bathroom and toilet. There was a female only lounge and a mixed gender lounge available on the ward.