

Conquest Care Homes (Soham) Limited

Robinson House

Inspection report

24c Fordham Road
Soham
Ely
Cambridgeshire
CB7 5AQ

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Date of inspection visit:
29 April 2021

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09 June 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Robinson House is registered to provide accommodation and personal care for up to ten people. At the time of the inspection there were nine people living in the home.

We found the following examples of good practice.

On arrival at the home visitors had their temperature taken, completed a health questionnaire and declaration, were required to wash their hands and were given personal protective equipment (PPE) to put on. The home had an ample supply of PPE. All staff had received training in the correct use of PPE, and how to take it off and put it on safely. Testing was carried out for both people living in the home and staff on a regular basis. If anyone had symptoms of COVID-19 they were tested immediately and isolated until the results were received.

People were supported to have regular contact with their families and friends via video calling. People were supported to take part in activities that they enjoyed with staff including trips out of the home. Risk assessments had been completed for any activities outside of the home to ensure risks were minimised.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection. There were ample supplies of cleaning equipment. Staff had been made aware of the correct cleaning fluids to use to prevent the spread of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Robinson House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 April and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.