

Sunderland City Council

# Villette Lodge Assessment and Re-enablement Service

## Inspection report

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Date of inspection visit:  
19 August 2020

Date of publication:  
16 September 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Villette Lodge Assessment and Re-enablement Service provides care and support for up to six people who have learning disabilities or autistic spectrum disorders.

We found the following examples of good practice:

- People were provided with easy read guidance around the coronavirus, infection control and how to wear PPE appropriately. People worked with staff to keep the service clean and tidy. Staff had designated processes in place for regular cleaning to reduce the risk of infection.
- There was signage around the home clearly showing how many people could access each room to allow for social distancing rules to be followed and to keep people safe. The registered manager had implemented changes to how staff worked so that there were designated areas for applying/removing PPE, processes in place to dispose of clinical waste following national time scales, zoning areas when people required to be isolated and changing where items were stored to remove the potential risk of infection.
- The provider had an adequate supply of PPE which the service could access at any time. Risk assessments were in place for the service, staff and people. Staff and people were following testing and isolation guidelines if they were required.
- People had just begun to have regular visits with relatives, and these were carried out in the garden area so that social distancing rules could still be maintained.
- Visitors to the service had their temperature checked, provided with information around safe hygiene techniques, provided with PPE if it was required, asked to use a designated hand sanitising station and completed a COVID-19 assessment before being allowed to access the service.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

# Villette Lodge Assessment and Re-enablement Service

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting social distancing, isolation and shielding rules. People were supported during isolation by designated staff and had their own dedicated bathroom and area to prevent the spread of infection.
- We were assured that the provider was keeping people, visitors and staff safe from catching and spreading infections through their processes and audits in place.
- We were assured that the provider had adequate supplies of PPE and staff were using this appropriately. People were also provided with PPE to help keep them safe.
- We were assured that the provider had taken appropriate action during the pandemic by implementing and regularly reviewing risks to people and staff and taking action to mitigate these.
- We were assured that staff had access to information and had received additional training around infection prevention and control. Staff were being regularly tested as part of the national testing framework and were aware of what action to take if they or a person developed symptoms.