

Arrigadeen Nursing Home Limited

Arrigadeen Nursing Home

Inspection report

20 Cambridge Road
Clevedon
Somerset
BS21 7HX

Tel: 01275879405

Date of inspection visit:
30 November 2020

Date of publication:
21 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Arrigadeen Nursing Home is a family run care home. It is registered to provide accommodation and nursing care and or personal care for up to 29 people. At the time of our visit there were 13 people living at the home.

We found the following examples of good practice:

- The provider had used space creatively to assist in managing the service safely. There were now two temporary staff rooms. There were changing rooms for male and female staff to use at the start of every shift. There was also one-way access in and out of the home.
- There had been forward planning just before the Pandemic started. This had meant there had been no shortage ever of Personal Protective Equipment (PPE). The provider had invested in a full range of PPE and staff wore full 'scrubs' clothing when supporting people with care. All staff work clothing was washed on the premises at safe temperatures.
- The two directors who run the service, one of whom is also the registered manager, had been working very closely with staff. They were very "hands on" to support the team and keep a very close eye on quality and safety.
- When people had been at risk they were supported in safe well-planned ways. The service ensured people had their own named staff to offer support for all their needs. This included their meals and social support needs.
- Staff had been able to take part in a range of training at a very early stage of the Pandemic. This had really helped them to know and how to support people safely in the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Arrigadeen Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 30 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was ensuring regular testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout of the environment as well as hygiene practices.
- We were assured the provider was doing all that they could to make sure infection outbreaks were effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider had safe systems in place when admitting to the service.
- We were assured the provider was ensuring everyone in the services used PPE effectively and safely.