

Susash London Limited

Barons Lodge Sutton

Inspection report

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11 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Barons Lodge Sutton is a residential care home providing nursing care to 16 people with mental ill-health at the time of our inspection. The service can support up to 17 people.

We found the following examples of good practice.

- The provider had adapted the building to ensure a safe environment was provided. This included providing a separate entrance for staff and visitors and removing furniture in the communal areas to enable social distancing.
- Safe visiting arrangements were in place (once the national lockdown restrictions were lifted) to enable people to have contact with their family. During the national restrictions virtual visiting arrangements were in place.
- Staff wore personal protective equipment (PPE) and had been provided with uniforms to reduce the risk of cross contamination. Laundry facilities were available in the staff room for staff to clean their uniform and reduce the risk of cross contamination within the community.
- The provider liaised with the local public health teams when a COVID-19 outbreak occurred and followed advice to contain the virus.
- Staff and people using the service were supported to have regular testing and access the vaccination programme. The principles of the Mental Capacity Act 2005 were adhered to when making best interests' decisions for people that did not have capacity regarding regular testing and receiving the COVID-19 vaccine.
- The provider and registered manager supported their staff team. This included providing regular phone calls and food shopping for staff who were isolating at home after testing positive for COVID-19. The provider also supported staff to take breaks away from the service, in addition to their annual leave, to help support their mental well-being. The staff had been given a bonus recognising their hard work during the pandemic which staff told us helped boost their morale.
- The registered manager undertook a regular infection prevention and control audit, they had a COVID-19 business continuity plan in place, a comprehensive COVID-19 policy as well as a number of risk assessments. This included individual risk assessments for staff at higher risk from the virus and risk assessments for people who had been required to isolate due to testing positive from the virus.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Barons Lodge Sutton

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.