

Dr Amobi and partners

Inspection report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced inspection at Dr Amobi and Partners from 28-30 September 2021. Overall, the practice is rated as good.

Safe - Good

Effective - Good

Well-led - Good

Following our previous inspection on 23 January 2019, the practice was rated requires improvement overall and for the key questions: safe and well-led. It was rated good for the key questions: effective, caring and responsive.

The full reports for previous inspections can be found by selecting the 'all reports' link for Dr Amobi and Partners on our website at www.cqc.org.uk

Why we carried out this inspection

This inspection was a focused inspection to follow up:

- A breach of Regulation 12 (Safe care and treatment) identified at the previous inspection. We found that the practice was not assessing and managing some risks effectively, including preparing for emergencies and aspects of safe prescribing.
- A breach of Regulation 17 (Good governance) identified at the previous inspection. We found that the practice did not have effective systems in place, for example for learning from incidents or implementing national patient safety alerts.
- This inspection focused on the key questions for: safe, effective and well-led. The ratings for the key questions: caring and responsive will be carried forward from the previous inspection.

We also followed up on some specific issues identified for improvement from the previous inspection:

- The practice was not clearly documenting themes or learning from complaints
- The uptake of childhood immunisations and cervical screening was below target

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included:

- Conducting staff interviews using video conferencing
- Completing clinical searches on the practice's patient records system and discussing findings with the provider
- Reviewing patient records to identify issues and clarify actions taken by the provider
- Requesting evidence from the provider

Overall summary

- A short site visit

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and for all population groups.

We found that:

- The practice had effective systems in place to manage risks.
- Patients received effective care and treatment that met their needs.
- The practice adjusted how it delivered services to meet the needs of patients during the COVID-19 pandemic.
- The way the practice was led and managed promoted the delivery of high-quality, person-centred care.
- The practice had addressed the areas identified at the previous inspection as requiring improvement.

While we found no breaches, the provider **should**:

- Continue work to improve the uptake of childhood immunisations and cervical screening.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Dr Amobi and partners

Dr Amobi and partners, known as Brentfield Medical Centre, is located at 10 Kingfisher Way, Brentfield Road, Neasden, London, NW10 8TF. The practice operates from a single storey purpose-built health centre. All treatment and consulting rooms are fully accessible and there is wheelchair access to the entrance of the building and disabled toilet facilities. The practice provides primary medical services to approximately 9100 patients.

The practice is located within the London borough of Brent. It is part of the North West London Clinical Commissioning Group (CCG) and is a member of the Harness primary care network of practices.

The practice team is led by two GP partners and a managing partner. The practice employs salaried GPs, a practice nurse, healthcare assistants, phlebotomists, and medical assistants. The practice also employs managers, administrative and reception staff and has an attached clinical pharmacist and social prescribers through the primary care network. The practice is a training practice with two GP trainers.

The practice opening hours are between 8.30am to 6.30pm on Monday to Friday. Extended hours appointments at the practice are available on Monday evening and the practice offers a nurse-led clinic on one Saturday morning every month.

The practice has adjusted its appointment system since the onset of the Covid-19 pandemic and provides telephone consultations, face-to-face consultations and home visits according to clinical need. The practice also offers the e-consultation facility through its website.

The practice population is ethnically diverse. A higher than average proportion of patients are under 18 and a lower than average proportion are aged over 75. Information published by Public Health England rates levels of local income deprivation as among the highest in England (highest ten percent). Life expectancy for men and women is two years below the national average.

The practice provides the regulated activities of diagnostic and screening procedures; treatment of disease, disorder or injury; maternity and midwifery services; family planning; and surgical procedures.