

Freda Varley

Take A Break With Choices

Inspection report

9 Chadwick Street
The Hough
Bolton
Lancashire
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Tel: 01204393072

Date of inspection visit:
14 June 2016

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Ratings

Overall rating for this service

Requires Improvement ●

Is the service well-led?

Requires Improvement ●

Summary of findings

Overall summary

We carried out an unannounced focused inspection of this service on 14 June 2016. Prior to this inspection we received information that the home were in breach of a condition of their registration with the Care Quality Commission (CQC), which stated the registered provider must only accommodate a maximum of five service users at Take A Break With Choices.

Take a Break with Choices provides respite care for a maximum of five people and also provides domiciliary care and support to people in their own home. The home and office are situated close to Bolton town centre. The service is a day centre for social and recreational purposes and also provides other social and recreational services such as cleaning, shopping and befriending to people living in the community.

There was a registered manager at the home. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

During our inspection visit, we identified that there were seven persons living at the home. Together with one of the home managers, we looked at each bedroom that was occupied. Each room was clean and well furnished, there were adequate toilets and bathrooms available throughout the home for the people who used the service.

We also looked at staffing rotas and spoke to visitors and people who used the staff about staffing arrangements at the home. People told us that they believed there was sufficient staff during the day and night to meet their needs.

We looked at seven care files, and established that up until the 25 May 2016, five people had been living at the home. On this date a further person was accommodated at the home. On the 31 May 2016, another person was admitted to the home. This demonstrated that since the 25 May 2015, the service had been in breach of their requirements of registration with the Care Quality Commission, which stated the provider must only accommodate a maximum of five service users.

We suspect an offence under Section 33 Health and Social Care Act 2008 (Regulated Activities) Regulations

2014 may have been committed by the service. We are currently considering our enforcement option in respect of this offence.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service well-led?

Not all aspects of the service were well-led. We found that service had breached a condition of registration with the Care Quality Commission by exceeding the maximum number of five people who used the service.

We suspect an offence under Section 33 Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 may have been committed. We are currently considering our enforcement option in respect of this offence.

Requires Improvement ●

Take A Break With Choices

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection at Take A Break With Choices on the 14 June 2016. This inspection was undertaken in response to concerns we received that the service was in breach of a condition of their registration, which stated the registered provider must only accommodate a maximum of five service users.

The inspection was undertaken by one adult social care inspector.

During the inspection we spoke with the registered provider, the deputy manager, the assistant manager and two members of staff. We spoke with two people who used the service and a visiting relative.



Our findings

We carried out an unannounced focused inspection of this service on 14 June 2016. Prior to this inspection, we received information that the home were in breach of a condition of their registration with the Care Quality Commission, which stated the registered provider must only accommodate a maximum of five service users at Take A Break With Choices.

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During our inspection visit, we identified that there were seven persons living at the home. Together with one of the home managers, we looked at each bedroom that was occupied. Each room was clean and well furnished, there were adequate toilets and bathrooms available throughout the home for the people who used the service.

We also looked at staffing rotas and spoke to visitors and people who used the staff about staffing arrangements at the home. People told us that they believed there was sufficient staff during the day and night to meet their needs. One visiting relative told us, "Always plenty of staff on, no concerns, my relative is very safe here." One member of staff said "No concerns about staffing levels, there is enough staff to meet people's needs."

We looked at seven care files and established that up until the 25 May 2016, five people had been living at the home. On this date a further person was accommodated at the home. On the 31 May 2016, a second person was admitted to the home. This demonstrated that since the 25 May 2015, the service had been in breach of their requirements of registration with the Care Quality Commission, which stated the provider must only accommodate a maximum of five service users. We were satisfied that prior to the 25 May 2016, the service had not exceed the maximum number of five residents at the home.

The deputy manager told us that they had previously submitted applications to CQC about increasing numbers of residents from five to eight. Our records indicated that no application had been approved by the Commission. The Deputy manager assured us an immediate application would be submitted.

We suspect an offence under Section 33 Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 may have been committed by the service. We are currently considering our enforcement options in respect of this offence.

Enforcement actions

The table below shows where regulations were not being met and we have taken enforcement action.

Regulated activity	Regulation
Accommodation for persons who require nursing or personal care	Section 33 HSCA Failure to comply with a condition We found that service had breached a condition of registration with the Care Quality Commission by exceeding the maximum number of five people who used the service.

The enforcement action we took:

Not Known yet