

HC-One Limited

Barnby Court Care Home

Inspection report

Barnby Moor
Retford
Nottinghamshire
DN22 8QS

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Date of inspection visit:
20 November 2020

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10 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Barnby Court is a care home providing residential care for up to 25 people. There were 14 people using the service at the time of the inspection, some of whom were living with dementia.

We found the following examples of good practice.

- Visitors were prevented from catching and spreading the infection. All visitors to the home were screened for symptoms of an infection. Visits were agreed in advance and were taking place in line with national guidance to ensure social distancing. Visitors were provided with personal protective equipment (PPE).
- People were encouraged and supported to maintain contact with their relatives through use of mobile phones and video calls.
- People and staff were assessed daily for the development of high temperature and other signs which could indicate infection. Staff knew what to do when someone became unwell.
- People and staff took place in regular COVID-19 "whole home" testing. People and staff who tested positive followed national guidance and self-isolated for the required amount of time.
- The provider ensured there were good supplies of PPE for staff to wear. Staff had received training on how to don and doff their PPE. There were PPE stations located throughout the home to prevent the risk of infection spread.
- The provider had converted one bedroom to a staff room to ensure staff could change their uniforms at the start and end of their shift.
- Tables and chairs in communal areas were spaced out to allow social distancing. Cleaning of frequent touch points such as handrails and light switches had been increased.
- The registered manager completed a daily walk round of the home to ensure the environment was clean and hygienic. The registered manager had been open and transparent and worked closely with the Local Authority throughout the outbreak.
- The home looked clean although the environment appeared to be dated. The provider told us there were plans in place for a refurbishment, however due to the COVID-19 pandemic the work had been delayed.

We were assured this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service was following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Barnby Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.