

Uniquehelp Limited Haydon-Mayer

Inspection report

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Date of inspection visit:
08 December 2020

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06 January 2021

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

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|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Haydon-Mayer is a residential service which provides accommodation and nursing care to older people. The service can support up to 32 older people, at the time of inspection there were 20 people living at the service.

We found the following examples of good practice.

- Staff had received additional training in the correct use of personal protective equipment (PPE). This had been followed by refresher training from nursing staff to ensure staff continued to use the PPE provided correctly.
- Staff had moved the furniture in the communal areas to support social distancing and had encouraged people to have time in their room. This limited the number of people in communal areas and minimised the risk of them breaking social distancing guidance.
- People were supported to maintain relationships with their loved ones through the use of phone and video calls. Visits had also been arranged when appropriate using the garden area and with visitors wearing PPE to keep people safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Haydon-Mayer

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.