

Hannah Levy House Trust

# Hannah Levy House Trust

## Inspection report

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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Hannah Levy House Trust is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided. The home is registered to accommodate a maximum of 34 people who require personal care. The home does not provide nursing care, during this inspection there were 16 people living at Hannah Levy House Trust.

The provider is a charitable trust which is run by a board of trustees. Hannah Levy House provides care for Jewish people in a Kosher environment with facilities to meet their religious, spiritual and cultural needs.

We found the following examples of good practice.

- The service provided safe and effective ways for people to visit their relatives during the Covid-19 Pandemic. During the summer months the provider had bought a gazebo for the garden which allowed relatives a safe place to visit and spend time safely with their loved ones.
- Safe visits for family and friends had continued to be enabled during the wetter, colder winter months with the use of a dedicated room that could be accessed direct from the garden without the need for visitors to enter the home. This room was deep cleaned after every visit.
- A booking system was in place which ensured people received their visitors at a time that suited them. Visiting processes were in place to ensure the risk of infection was minimised. These processes followed current government guidance.
- The service had plentiful stocks of personal protective equipment (PPE) to enable staff to care for people safely. Hand sanitiser was available throughout the premises and PPE was available for people visiting the home if they did not have their own.
- The service was taking part in the whole home testing programme, this meant staff were tested for Covid-19 each week and residents were tested every 28 days.
- The service had divided their management team into separate 'work bubbles' to ensure consistency of care for people should a member of the management team test positive for Covid-19. Clear systems were in place to ensure staff isolated for the required period should they test positive for Covid-19.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Hannah Levy House Trust

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 6 November 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.