

Delves Court Care Home Ltd

Delves Court Care Home

Inspection report

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Date of inspection visit:
30 November 2020

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21 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Delves Court Care Home provides accommodation, nursing and personal care for a maximum of 64 older people. The designated setting was able to support up to five people.

We found the following examples of good practice.

- A self-contained unit within the home could care for people safely who had tested positive for Covid-19 in hospital and needed to transfer to a care home. There were systems in place to ensure the safe transfer of meals and laundry to and from the unit which reduced risk of cross transmission.
- Personal Protective Equipment such as masks, gloves and aprons were available to visiting professionals on entry to the designated unit. A screening tool was completed prior to entry to ensure any visitors had not been exposed to Covid-19.
- Staff had been allocated to work solely within the designated unit. They did not work in other parts of the home or in other health or social care services. Staff who used public transport to travel to and from work were being provided with taxi's which reduced the risk of cross transmission. Staff were provided with confidential mental health support if they required this.
- People staying within the designated setting were being supported to maintain contact with loved ones via video and telephone. Disposable activity boxes that contained magazines and puzzle books were placed in each room to provide entertainment for people while they were isolated.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Delves Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 30 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.