

Cumbria County Council

Inglewood

Inspection report

Low Moor Road
Wigton
Cumbria
CA7 9QL

Date of inspection visit:
11 December 2020

Date of publication:
22 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Inglewood is a residential care home for up to 40 older people operated by Cumbria County Council. The home had three units for permanent residents, including a specialist unit for people living with dementia, and a fourth unit for short-term rehabilitation. There were 23 people living at the home during this inspection.

We found the following examples of good practice.

- The provider had good practices to prevent the spread of infection by visitors. Only essential visitors were allowed and they were screened for temperature and symptoms.
- The provider made sure staff had enough personal protective equipment (PPE) such as gloves, aprons and masks. Staff knew when to wear these to keep people safe.
- There was PPE at frequent places throughout the home. The home was divided into four distinct units with PPE stations at each crossing point.
- Staff had received appropriate infection prevention and control training. The provider made sure staff were aware of the latest national and local guidance about infection control measures.
- The premises were very clean and well-ventilated. Additional cleaning was taking place including frequently touched surfaces, such as handrails, and deep cleaning of rooms.
- Staff and residents had regular testing for Covid-19. Staff said the registered manager was very supportive of people and staffs' emotional well-being.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Inglewood

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.