

# Bramley Village Health and Wellbeing Centre

## Inspection report

Highfield Road  
Bramley  
Leeds  
West Yorkshire  
LS13 2BL

Date of inspection visit: 13 June to 13 June  
Date of publication: 07/08/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Bramley Village Health and Wellbeing Centre on 13 June 2019 as part of our inspection programme.

At the last inspection in May 2018 we rated the practice as requires improvement for providing safe services because:

- There had been no fire drills carried out by the provider to ensure all staff were aware of evacuation routes.
- The provider had not offered staff vaccinations and immunisations in line with Department of Health Guidelines.

At this inspection, we found that the provider had taken steps to address these areas.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice could demonstrate significant improvement against the Quality and Outcomes Framework.

- The practice had improved identification and management of people with a long-term condition.
- Patients received effective care and treatment that met their needs.
- The practice responded to feedback from patients regarding the services they delivered.
- The provider was aware of the challenges facing the practice and had taken steps to address these.

Whilst we found no breaches of regulations, the provider **should:**

- Review and improve staffing levels and contingency planning to promote accessible services across all three sites.
- Continue to support reception and administrative staff with appropriate care navigation training.
- Review and improve communication systems in place across all three sites.
- Review and where necessary, update safeguarding training for nursing and administrative staff in line with new intercollegiate guidance issued by the Royal College of Nursing.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b> 
<b>People with long-term conditions</b>	<b>Good</b> 
<b>Families, children and young people</b>	<b>Good</b> 
<b>Working age people (including those recently retired and students)</b>	<b>Good</b> 
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b> 
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b> 

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor, a second CQC inspector and an additional GP specialist advisor who was shadowing the team.

## Background to Bramley Village Health and Wellbeing Centre

Bramley Village Health and Wellbeing Centre is located at Highfield Road, Bramley, Leeds, West Yorkshire, LS13 2BL. There are also two branch sites; Cottingley GP Surgery, 115 Cottingley Approach, Leeds, West Yorkshire, LS11 0HJ and Middleton Park Surgery, Middleton Park Avenue, Leeds, West Yorkshire, LS10 4HT. We visited all three sites as part of our inspection.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services and treatment of disease, disorder or injury. These are delivered from all three sites.

Bramley Village Health and Wellbeing Centre is situated within the NHS Leeds Clinical Commissioning Group (CCG) and provides services to 12,800 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The service is provided by a partnership consisting of a GP partner (male) and a business partner who registered with CQC in November 2018. *The practice employ three*

*salaried GPs (one female and two male), three advanced nurse practitioners, two practice nurses, a practice matron, a clinical pharmacist and two health care assistants. At the time of our inspection the practice was in the process of recruiting an additional GP and a clinical paramedic. The clinical team were supported by an experienced managerial, reception and administrative team.*

The National General Practice Profile states that the practice population is predominantly white, making up 92% of the registered patient list size; 3% are from an Asian background with a further 5% of the population originating from black, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as two, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

When we returned to the practice, we checked, and saw that the ratings from the previous inspection were displayed, as required, on the practice premises and on their website.