

Stow Healthcare Group Limited

# Cedars Place Care Home

## Inspection report

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18 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Cedars Place is a residential care home. The service had a separate unit which had 25 beds to provide short term residential care to people who have been discharged from hospital with a positive Covid-19 status. Initially 10 beds would be made available with an additional 15 beds to be opened within an agreed timescale. This unit had separate staffing arrangements. There was no one living there at the time of our inspection, but the service was ready to support people and we found the following examples of good practice.

The management team had followed government and Department of Health guidelines to set up a standalone unit within an established service.

Staff had completed training about COVID-19 and knew how to prevent the spread of the virus.

The service had a policy in place to ensure staff and visitors could enter and exit the building safely and follow procedures to minimise the spread of infection.

The service had considered people's communication needs and had plans in place to support people who were hard of hearing or with a sight impairment.

The provider had a good working relationship with other organisations to ensure people would be admitted and discharged safely.

During people's stay, their well-being would be supported with access to their own television and radio and the facility to video call relatives.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

The service was safely implementing infection prevention control procedures.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 18 January and was announced.

# Is the service safe?

## Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.